

LAWRENCE KING

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DATA CENTER MANAGER | SYSTEM ADMINISTRATOR

Expert in deploying high-performance technology solutions that deliver the best total value for competitive edge.

Proven leader and manager with solid background in enterprise IT infrastructures, systems administration, and operations along with strong ability to delineate duties to bolster robust systems. Dedicated to delivering complete customer and business solutions across system availability, performance, optimization, analysis, infrastructure planning, service design, implementation, and upgrade planning. Exceptional work ethic, energy, and drive.

Experience in...

- Database administration in large scale enterprise environment (UNIX, Enterprise, IBM/Sun platforms)
- Data storage deployment, support, and capacity planning (SAN, NAS, DAS, XP, EVA, MSA, arrays)
- Enterprise/IT information security procedures, policy, governance, planning, and management
- System integration planning and implementation

PROFESSIONAL HISTORY

Director of Data Center Operations

Corporation, City, State, 11/00–present

Global \$16B corporation operating 130+ power generation/distribution facilities across 29 countries.

Direct operations for global, mission-critical production data centers in US and UK, providing the highest quality of central computing support to ensure systems are operational 24/7. Manage the development, deployment, monitoring, maintenance, upgrade, and support of all IT systems. Develop and disseminate standards of use, operations, and security. Supervise three administrators/technicians.

Enterprise system deployments

- Rolled out **first enterprise global application** (Microsoft Exchange) as Enterprise Backup Administrator in 2000. Built new servers, upgraded entire enterprise backup system, and implemented larger, more robust tape library system. Negotiated hardware/specifications with vendors.
- Instigated **30% cost reduction** by contracting and deploying Blackberry devices and installing the **first Blackberry enterprise server (BES)** for direct global email access in 2001.
- Installed Blackberry component to allow for open attachments (Itrezzo). Upgraded BES and incorporated telephone systems/carriers. Company currently has 2000+ Blackberry devices worldwide.

Strategic IT technology and business planning

- Partnered with CIO on **Enterprise Resource Planning** to integrate data/processes into single system. Secured MCI, which was coming out of bankruptcy at the time. **Saved 25% on projected cost.**
- Initiated **automatic remote control patch management system** that saved leg time while ensuring optimal security on patches and anti-virus, utilizing LANDesk. Deployed 75% of global footprint to date.

Large-scale IT facility operation and management

- **Built datacenters in US and UK**, installing infrastructure backbone for networks and exchange servers (SAP) in adherence with standards. Completed two datacenters in one year. Supervised multi-site team.
- Researched, selected and set up HP OpenView monitoring tools/system for network operations center to **ensure service level agreements** with 100% up-and-running time for each enterprise application.

Contract negotiations and management

- **Successfully proposed contracted agreement** with data storage company, fulfilling off-site security/audits. Submitted technical request for proposal to global sourcing team, which approved selection in six weeks.

Data Center / Systems Administration Manager

Company, City, State, 4/00–11/00

Nation-wide, facilities-based broadband integrated communications provider.

Oversaw UNIX/Enterprise backup systems administration. Initially challenged to complete workload of enterprise backup jobs. As UNIX System Administrator, created/maintained user accounts/groups; installed applications and utilities; monitored performance; and installed operating system and patches.

- Immediately completed all 50 backup jobs that were queued and failing by productively enlisting support staff for troubleshooting, reconfiguring, and patching; successfully completed within two months.

Data Center / Systems Administration Manger

Bureau, City, State, 11/99–4/00

Largest independent publisher of information/analysis products for professionals in business and government.

Managed data center floor space, environmentals, and systems installation. Verified service support contracts. Provided systems status reports. Supervised eight-person staff of first/second tier systems administration support.

- Successfully coordinated Y2K rollover of all data center systems as co-project lead. Set up "war room" to ensure smooth functioning of customized patches through clock turnover. Executed without a glitch.

Systems Support Technician III

Bureau, City, State, 11/95–11/99

Ensured technical support for print/server systems, network/web service issues. Performed file/server system restores. Monitored LAN via HP Network Manger. Created compliant directives, backup schedules, and policies.

- Managed Y2K upgrades on corporate distributed print system; subsequently promoted to co-project lead.
- Installed Legato NetWorker for UNIX on Sun Solaris server; managed 65+ multi-platform clients.

Systems Support Technician II

Bureau, City, State, 12/93–11/95

Provided technical support for Novel Netware network administration. Monitored mainframe batch processing.

- Took over backup administration of Legato, effectively curtailing history of failure/downtime; proposed modifications for larger libraries/robust services; 90% completion during tenure; 100% satisfaction to date.
- Served as departmental lead supporting CA Unicenter on HP-UX system in unprecedented collaboration with systems administration and BARR. Installed and supported BARR/RJE print sub-system.

Computer Operator

United States Army, City, State, 11/90–9/93

Worked with UNIX-based applications to capture and catalog military thermal imagery. Participated in several field tests through the US for military target thermal imagery acquisition. Monitored mainframe batch processing.

EDUCATION AND PROFESSIONAL DEVELOPMENT**Associates in Applied Science, Computer Information Systems (Programming)**

College, City, State, 1995

Magna Cum Laude ▪ Phi Theta Kappa Honor Society

Legato NetWorker 4.2 for UNIX ▪ EDM Enterprise Backup System ▪ Solaris System Administration (Admin I)

TECHNICAL EXPERTISE

Operating Systems: Sun Solaris (2.x, 7); MS Windows NT (4.0) Workstation and Server; MS Windows 95/98
Applications: Legato NetWorker for UNIX (4.x, 5.x); EMC EDM (4.40.10); CA-Unicenter (1.0, 1.1); BARR/RJE; MISPrint; Lotus Notes; MS Office Suite. **Networking:** Network Interface Cards (NICs); 10BaseT/100BaseT Ethernet; FDDI; Token Ring; TCP/IP, DNS, DHCP, WINS, Domain Controllers.